

How to reach the ITS Service Desk

Monday - Friday
7 a.m. - 6 p.m. MST



(208) 605-4000

Option 1 to speak to a representative

If you are locked out of your account, ITS recommends calling for quickest resolution



servicedesk@its.idaho.gov



servicedesk.idaho.gov



Some system and division help desk support will remain at DHW.

Please contact your manager if you have questions.

