

Beginning June 8, 2025

How to reach the ITS Service Desk:

Monday-Friday 7 a.m. – 6 p.m. MST



208.605.4000 Option 1 to speak to a representative



servicedesk@its.idaho.gov



servicedesk.idaho.gov

If you are locked out of your account, ITS recommends calling for quickest resolution.

Have technical questions?