THE HISTORY OF
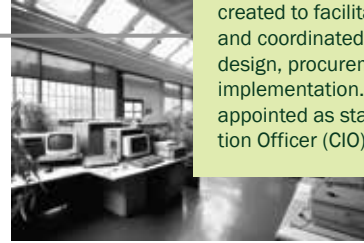
OFFICE of information technology services

2007

OFFICE OF THE CIO FOUNDED
Office of the Chief Information Security Officer is created under the Department of Administration. Services include telephone, IT network, and conferencing services.

2013

ITA FOUNDED
Idaho Technology Authority is created to facilitate a centralized and coordinated approach to IT design, procurement, and implementation. Greg Zickau appointed as state Chief Information Officer (CIO).

CYBERSECURITY TASK FORCE
Idaho Cybersecurity Cabinet Task Force established to implement cybersecurity strategies and processes. Recommendations included annual cybersecurity training and establishing cybersecurity.idaho.gov.

2015

2018

ITS ESTABLISHED
ITS created under the Office of the Governor with House Bill 607. Services include IT operations, cybersecurity, and geospatial systems with a goal to consolidate, streamline, and improve State of Idaho's IT operations. Jeff Weak appointed as Administrator.

2019

ITS MODERNIZATION: PHASE 1
ITS moves to temporary space at Chinden Campus. Began work to establish and upgrade core network infrastructure serving all agencies at Chinden Campus.

2020

ITS MODERNIZATION: PHASE 2
Finish new office buildout at Chinden Campus.

2021

STATEWIDE IT UPGRADES
Implement IT upgrades from approx. $16 million in CARES funding. Upgrade to Microsoft and SQL Enterprise licenses, server and storage upgrades and expansion, and upgraded security tools.

2022

REALIGN & RESTRUCTURE
Agency begins realignment and restructuring. Alberto Gonzalez appointed as Administrator.

2023

ITS MODERNIZATION: PHASE 4
Focus on customer service and support enhancements including communications, service delivery, security, and onsite support.
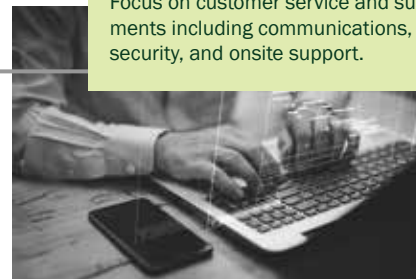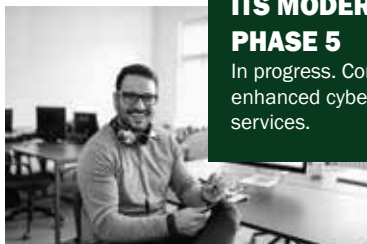
2024

ITS MODERNIZATION: PHASE 3
Continue stabilization and consolidation efforts. Construction begins at Chinden Campus, Building 4 for ITS expansion during final phases.

2025

ITS MODERNIZATION: PHASE 5
In progress. Continued focus on enhanced cybersecurity and IT services.

2026

ITS MODERNIZATION: PHASE 6
Actively planning and coordinating for the final phase of Governor Little's IT modernization vision.