

Mobile Device Setup -iPhone

Follow these instructions to set up your state-owned iPhone or iPad. If you already set up your new device but want to start over, contact the ITS Service Desk to erase your iPhone or iPad.

1. Turn on your iPhone or iPad

- a. Press and hold the device's power button until you see the Apple logo. You'll then see "Hello" in many languages. Follow the onscreen instructions and to get started.
- b. If you're blind or have low vision, you can [turn on VoiceOver or Zoom](#) from the Hello screen.

2. Choose the size of text and icons on your phone

- a. Select your preferred size for text and icons: Default, Medium, or Large. As you slide the icon between those sizes, the text and images on this Appearance screen will change so you can preview the selected option.
- b. When ready, slide the icon to your preferred size and tap Continue.

3. Use Quick Start or set up manually

- a. If you have another device, you can use it to [automatically set up your new device with Quick Start](#).
- b. If you don't have another device, tap Set Up Without Another Device.
- c. Here you can tap the blue accessibility button to [set up Accessibility Options](#).

4. Activate your iPhone or iPad

- a. You need to connect to a Wi-Fi network to activate and continue setting up your device.
- b. Tap the Wi-Fi network that you want to use. It
- c. Get help if you [can't connect to Wi-Fi](#) or [if you can't activate your iPhone](#).

5. Enroll your iPhone

- a. Remote management is required for state-owned devices and will allow the State of Idaho to set up email and network accounts, install and configure apps, and manage the settings of your iPhone.
- b. Tap Enroll this iPhone.

6. Sign in with your State of Idaho credentials

- a. Enter the username that you use when you sign into your state-owned devices, then enter your password.
- b. Your username is usually your first name and last name with a period between.
- c. If you have trouble signing in with your credentials, contact the ITS Service Desk to reset your password.