

Idaho Technology Authority (ITA)

ENTERPRISE POLICY – P3000 TELECOMMUNICATIONS POLICIES

Category: P3030 – WIDE AREA NETWORKS (WAN)

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I. AUTHORITY

Authority: Idaho Code § 67-831 through § 67-833

II. ABSTRACT

The State of Idaho must continually embrace up-to-date computer networking practices and technology to receive maximum benefit and affordability of services. Wide Area Network (WAN) hardware and services are utilized by virtually every agency and represent a major part of the interagency connectivity.

III. DEFINITIONS

There are no definitions for this policy.

IV. POLICY

State agencies are required to use the Office of Information Technology Services (ITS)'s statewide hardware and service contracts for WAN services. State agencies shall share systems and services whenever determined feasible and cost effective by the Office of Information Technology Services (ITS) in conjunction with ITA.

The Office of Information Technology Services (ITS) shall establish a review and approval process for installing, upgrading, or enhancing the State's Wide Area Network. The Office of Information Technology Services (ITS) must approve final design specifications, connectivity design, and implementation for the State's Wide Area Network.

V. EXEMPTION PROCESS

Refer to ITA Policy [P1010](#) (Information Technology Policies, Standards, and Guidelines Framework).

VI. PROCEDURE REFERENCE

There are no procedure references for this policy.

VII. CONTACT INFORMATION

For more information, contact the ITA Staff at (208) 605-4064.

VIII. INTENT

The Office of Information Technology Services (ITS) shall coordinate and manage for all agencies and institutions statewide:

1. Provisioning of WAN hardware, software, and service contracts;
2. Preventive and corrective maintenance; and
3. Reconfiguration of the WAN.

REVISION HISTORY

05/30/19 – Revised and modernized Section II.

07/01/18 – Updated Idaho statute references; changed “Department of Administration” to “Office of Information Technology Services (ITS)”

07/01/13 – Changed “ITRMC” to “ITA”.

6/15/09 – Added Definitions, Exemption Process, Procedure Reference and Revision History to this policy, changed the layout and deleted Timeline.

Date Established: April 1997

Revised: June 15, 2009