## Idaho Technology Authority (ITA) IT Leadership Council (ITLC)

Draft Meeting Minutes: October 16, 2018 at 1:30 p.m. East Conference Room, JRW Building, 700 West State Street, Boise, Idaho. (Approved December 18, 2018)

#### ATTENDANCE

#### **Members/Alternates Present:**

Bob Ross, Dept. of Fish & Game (CHAIR) Randy Turner, Dept. of Correction (VICE CHAIR) Chris Smith, Office of IT Services (ITS) Jon Spence, Division of Liquor Becky Barton-Wagner, Dept. of Insurance Tammy Shipman, State Controller's Office Glen Gardiner, Dept. of Water Resources Eric Beck, Dept. of Labor Terry Ford, Tax Commission Bob Nertney, Health Districts (phone) Mark Hill, Dept. of Education (*Alternate*) John Davison, Div. of Voc. Rehabilitation (*Alternate*) Elton Kelly, Dept. of Lands (*Alternate*) Ben Call, Idaho Military Division (*Alternate*) Cheryl Baldus, Dept. of Parks & Recreation (*Alternate*)

#### **Members Absent:**

Michael Farley, Dept. of Health & Welfare Chris Victory, Idaho Transportation Dept. Mike Langrell, Idaho Military Division Scott Williams, Dept. of Parks & Recreation Dan Raiha, Dept. of Lands Stephen DeBoard, Div. of Voc. Rehabilitation Chris Campbell, Dept. of Education Robert Butler, Industrial Commission Steven Higgins, Idaho State Police Kevin Iwersen, State Supreme Court

## Others present:

Erin Seaman, Office of IT Services Bryton Blunck, Office of IT Services Bill Farnsworth, Office of IT Services Jon Pope, Office of IT Services Diego Curt, Office of IT Services Sheena Buffi, Div. of Human Resources Adam Warr, Attorney General's Office Faith Cox, Office of Risk Management Greg Mathias, Dept. of Water Resources Gregory Lindstrom, Division of Purchasing Stephanie Wildman, Idaho Transportation Dept. Pete Owechko, Dept. of Fish & Game Josh Stemp, Idaho Transportation Dept. Mitch Cunningham, CompuNet, Inc. Mike Vance, VMWare Tristan Todd, VMWare Ariel Acosta, Cisco Joyce Popp, Dept. of Health & Welfare (phone) Mark Dietrich, DEQ (phone) Nick Powers, DEQ (phone) Clinton Dale, Div. of Veterans Services (phone)

## CALL TO ORDER

Chairman Ross welcomed everyone and called the meeting to order at 1:35 pm. There was no quorum, so the action items on the agenda were deferred to a later meeting.

## **MINUTES**

This agenda item was deferred to a later meeting.

## PROCUREMENT

Mr. Lindstrom is seeking volunteers from agencies to form a cloud procurement team. He requested that the Office of IT Services (ITS) have a staff member involved and suggested that it would be helpful to have perhaps two additional participants from other agencies. Those interested in participating on the team may contact Mr. Lindstrom or Ms. Bollinger.

Mr. Lindstrom reported that DOP met with ITS recently to discuss wireless datacom equipment, and he is waiting on clarification from Juniper as to whether they are a reseller of Aerohive. Agencies interested in Aerohive or other datacom equipment may contact DOP.

The state of Utah has issued a new RFP for its Value Point contracts, which are set to expire in May 2019. Idaho has been able to leverage those contracts. It is expected that vendors currently on the contract will re-bid.

## **DHR UPDATE: IT CLASSIFICATIONS**

Ms. Buffi updated the committee on the status of the IT classification project, which is nearing completion. The project will modernize the IT job classifications across state government. Final steps include exam development and communication from DHR to agencies and employees. Implementation is anticipated in December, with the new classifications to be rolled out with the new applicant tracking system.

Ms. Buffi emphasized that these changes will have no negative impacts on employees. Additional details on the project can be found on the DHR website at: <u>https://dhr.idaho.gov/StateEmployees/ITClassificationProject.html</u>

## **ITA GUIDELINES**

ENTERPRISE GUIDELINE G105 (ITA GLOSSARY OF TERMS): This agenda item was deferred to a later meeting.

## **INCIDENT RESPONSE GOVERNANCE PROGRAM STATUS UPDATE**

Mr. Curt gave a status update on the Incident Response Governance Program. The Incident Response Task Force has been meeting weekly but going forward will be working collaboratively on their documents via an online site, with periodic in-person meetings.

Mr. Curt has met separately with Ms. Cox and deputy AG's from the Attorney General's office to discuss legal issues and areas related to risk management, and he has met with staff from DHR to discuss ways to improve employee training.

## **IT GOVERNANCE: NEXT STEPS**

There was no update to report, so this agenda item was deferred to a later meeting.

## PRODUCT ROAD MAP: IVANTI

Mr. Smith reported on the RFP for Ivanti software, support, and services, which was awarded October 1. NCSi will be the value-added reseller. Details on pricing, as well as a process for agencies currently on perpetual licenses to move to user-based licenses, are still being worked out.

## **OTHER BUSINESS**

CHINDEN CAMPUS UPDATE – Mr. Smith reported on work currently underway to expedite connectivity to Building 8 in preparation for approximately 140 Tax Commission employees, who are scheduled to move at the end of November and will be housed there temporarily until the Tax Commission's permanent space in Building 2 is ready for occupancy. All Tax Commission employees, including those to be temporarily housed in Building 8, are scheduled to move into Building 2 on July 1.

Other future tenants of the Chinden Campus will include the Idaho Industrial Commission and the Public Utilities Commission, as well as the state data center.

SECURITY OPERATIONS UPDATE – Mr. Blunck explained how ITS manages the state perimeter to protect data and users. Millions of attacks directed at the state are blocked at the perimeter each month. He also discussed the email filter and the percentage of attempted emails filtered out which contain malware or are "gray mail."

Mr. Blunck also reported that ITS is beginning work on SSL decryption at the state perimeter. This will be rolled out to ITS first, followed by agencies, and ITS will work with each agency before rolling it out to them.

## **ADJOURNMENT / NEXT MEETING**

The meeting adjourned at 2:30 pm. The next regular meeting was scheduled for December 17, 2018 at 1:30 pm.

# ErinSeaman

Erin Seaman, Office of IT Services (ITS)