# Idaho
# **Federated Model of Governance**
# For Information Technology

A central organization or group has primary responsibility for architecture, common infrastructure and services, and standards, with input and collaboration of agencies and stakeholders, while each individual agency has responsibility and authority for line-of-business applications and application resource decisions.

There are three primary service areas:

**Utility Services** These include information management responsibilities common to the entire enterprise and managed by one department or entity on behalf of all agencies, such as establishing the state architecture and technology standards, information management policies, setting of enterprise strategies and priorities, and operation of common functions like data centers, networks, security and planning.

**Shared Services** These are typically created and maintained by one agency, usually an existing center of excellence, to service multiple agencies with similar functions to facilitate sharing of applications and data, based on the enterprise foundation of architecture, policies and programs.  Examples might include business processes such as debt collection, grants management, licensing and business registration.  This permits leveraging investments, supports efficient operation of systems, reduces the administrative burden on citizens and promotes interchange of data.

**Agency Specific** These are processes and systems that meet the unique needs of agencies for customized programs to support their mission.  While these applications must also adhere to the state architecture and policies, and meet state standards and best practices, their functionality is so individual in nature that sharing is unlikely to add value.

The benefits realized by service recipients, taxpayers, agency or state:
- More effective business processes, reduced costs, and improved customer service based on better use of technology.
- An integrated approach to planning and operating state technology assets.
- A stable, efficient and secure technology infrastructure.
- More shared service technology, It professionals and standards.